

Wojciech "Vee" Jendrysko

Senior AV Systems Engineer + Solutions Architect

AVIXA CTS-D + CTS-I | Q-SYS Level 2 / Quantum / Cinema 2 | Dante Level 3 | Lean Six Sigma

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CORE CERTIFICATIONS

- QSC Q-SYS Level 2 (Audio + Control)
- QSC Q-SYS Quantum Level 1
- QSC Q-SYS Cinema Level 2
- Audinate Dante Level 3
- AVIXA CTS-D (Design)
- AVIXA CTS-I (Installation)
- AQAV CQT (Quality Technician)
- Lean Six Sigma Green Belt - Purdue

ADDITIONAL CERTIFICATIONS

- Crestron CTI-DCT-C, DMC-D-4K, CTI-P101
- Crestron CTI-FT, CTI-FZ, CNS-I, CNS-D, MTA/MTS
- Biamp Tesira / TesiraForte / Parle / Audia
- Shure Integrated Systems L1+L2, Microflex Advance + Wireless, IntelliMix P300 / Room
- Poly Professional + Collaborate Technical Specialist, Pro Audio, Studio X, Voice
- Sennheiser Wireless Microphones
- PowerSoft ArmoniaPlus
- Savant Security Dealer
- ClearOne Converge
- AutoCAD Certified, Revit (Udemy)
- CompTIA A+
- OSHA 30 + Electrical Safety

SKILLS + PLATFORMS

Q-SYS Platform: Q-SYS Designer, Q-SYS Control, UCI Deploy, Reflect-class monitoring, Dante integration, AES67 interop

Audio DSP: Biamp Tesira / TesiraForte / Audia, ClearOne Converge, Polycom Sound Structure, Vortex, XAP, Symetrix, Q-SYS

Video / Streaming: Matrox PowerStream Plus, Matrox IPMX / ConvertIP, Crestron NVX, NewTek NDI, Extron, video walls, broadcast studios

Control: Crestron Toolbox + Studio, AMX NetLinx, Q-SYS Control, Extron GlobalViewer

Unified Communications: Cisco Webex, Microsoft Teams Rooms, Zoom Rooms, Poly RealConnect, Polycom Trio / Studio, Logitech Rally

Network: Dante Controller, Dante Domain Manager, Cisco Catalyst / Nexus, NETGEAR M4250 ProAV, Juniper, Aruba; QoS, VLAN, multicast / IGMP, AES67, AVB profiling

CAD / Documentation: AutoCAD (R14 - 2024), AV flow diagrams, control flow, rack elevations, architectural + electrical sets, Visio, Revit, Smart / Dynamic Blocks

SUMMARY

Senior AV systems engineer with 20+ years in engineering across audio-video, network infrastructure, and electrical design, including 18+ years architecting enterprise audiovisual deployments across financial services (270 Park Avenue HQ, TikTok, Visa, Mastercard, Citi), DoD / military, higher ed, healthcare / pharma, legal, and broadcast. AVIXA CTS-D and CTS-I dual-certified and fluent across the full enterprise stack: Q-SYS (Level 2 Audio + Control, Quantum, Cinema 2), Crestron (DMC-D-4K), Biamp Tesira, Shure Microflex, Dante Level 3, Matrox / IPMX, Poly, and Sennheiser. Led a 6-engineer post-sales team at Kinly across 200+ Fortune 500 accounts before joining EOS IT Services. Lean Six Sigma Green Belt. AQAV CQT.

AV PLATFORM EXPERIENCE - DESIGN THROUGH ESCALATION

- Design and signal-flow engineering across Q-SYS (Level 2 Audio + Control, Quantum L1, Cinema 2), Crestron, Biamp Tesira, Shure Microflex / IntelliMix, Dante audio networks, and Matrox / IPMX AV-over-IP - producing AutoCAD and Revit room drawings, rack elevations, single-line schematics, and Visio signal flows that survive RFI cycles with consulting engineers and GCs
- Bill-of-materials ownership end-to-end: line-item part selection across QSC, Crestron, Biamp, Shure, Sennheiser, Poly, Cisco, Matrox, Extron, and PowerSoft; cross-checked against room scope, code, and procurement compile rather than trusting a single source
- Commissioning lead on Q-SYS (Designer + UCI scripting), Crestron (SIMPL / SIMPL# and Construct), Biamp Tesira (system files, presets, Parle beamtracking), Shure Designer (MXA / P300 DSP tuning, AES67 / Dante routing, RF coordination), and Dante Controller (subscriptions, latency, clocking, Domain Manager)
- UC platform integration across Microsoft Teams Rooms, Zoom Rooms, Cisco Webex, and Poly hardware - covering in-room compute, BYOD pucks, scheduling panels, and certified peripheral chains, with cert alignment via Poly Pro AV / Studio X / Voice and Cisco endpoint workflows
- Post-install support and escalation tier for the embedded financial-services account (270 Park Avenue plus regional sites) and prior Kinly portfolio of 200+ Fortune 500 accounts - including Matrox ConvertIP firmware validation, Q-SYS Reflect / UCI fault triage, Dante flow recovery, and Crestron Fusion / XiO health checks
- AV-over-IP and large-room specializations: Matrox / IPMX deployments with VLAN / QoS coordination, PowerSoft ArmoniaPlus amplifier tuning for divisible rooms and broadcast spaces, AQAV CQT-grade acceptance testing, and AVIXA CTS-D / CTS-I design + install rigor on every handoff

PROFESSIONAL EXPERIENCE

EOS IT Services - Post-Sales Project Engineer, Systems Engineer

TX / SC | 2024 - Present

Embedded engineering lead on a Fortune-class global financial-services AV account (HQ at 270 Park Avenue plus regional footprint). Additional account coverage across TikTok, Visa, Mastercard, and Citi.

- Designed and commissioned Q-SYS-based meeting rooms, multipurpose spaces, town-hall venues, and broadcast-class studios
- Wrote functional narratives, equipment lists, and bills of material reviewed by client engineering and capital governance

OS / IT: Windows administration, Active Directory, Linux administration (Debian / Ubuntu), VMware / VirtualBox, Citrix, RDP, VNC, LogMeIn, SSH, Telnet

Security: OSI L2 - L4 troubleshooting, Wireshark, nmap, aircrack-ng, ARP, Tailscale, VPN

Scripting: Python (basics), HTML / CSS, PHP (basics)

Project / PM: SOW writing, BOM development, functional narratives, change management, capital governance, vendor coordination

Quality: Lean Six Sigma, 5S, Kanban, Kaizen, TQM, JIT, DMAIC, SoP / Quality Chart authoring

Languages: English, Polish

EDUCATION

B.S. Engineering (Transportation)
Silesian University of Technology, Gliwice,
Poland
2001 - 2005

Lean Six Sigma Green Belt
Purdue University, 2011

INDUSTRIES SERVED

Financial Services - Government / DoD /
Military - Higher Education - Healthcare /
Pharma - Legal - Corporate / Brand -
Broadcast

- Produced AV signal flow drawings, control flow diagrams, and rack elevations in AutoCAD
- Field-validated installs and managed root-cause analysis across QSC, Crestron, Matrox IPMX, and Cisco platforms
- Maintained per-room and per-floor as-built records across a 21k-row port count master

Kinly (formerly VIJU, CityIS) - Post-Sales Engineering Manager

NJ / NY / SC | 2013 - 2024

Led a 6+ engineer post-sales team supporting Fortune 500 AV estates across 200+ named accounts in Financial, Higher Ed, Healthcare, Government, Corporate, Broadcast, and Legal verticals. Standards owner for Q-SYS, Crestron, Biamp, Polycom, and Cisco room types.

- Customer-facing escalation point on enterprise AV deployments; CTS-D and CTS-I leveraged in bid responses for the AVMI and Enterprise account groups
- Designed audio DSP programs across Biamp, ClearOne, Polycom Sound Structure, and Q-SYS
- Built and maintained drawing standards: AV flows, control flows, rack elevations, electrical, facility, pharma
- Created and ran the engineering team incentive program and onboarding curriculum

IVCi LLC - Audio Visual Design Engineer, Systems Engineer, Subject Matter Expert

Hauppauge, NY | 2008 - 2012

Promoted to Subject Matter Expert within two years. Designed and implemented internal process improvements to raise team productivity, applying the Quality Systems foundation from Eurotherm and the Lean Six Sigma Green Belt earned at Purdue University in 2011.

- AV system design, CAD package production, audio DSP programming, on-site commissioning
- Project types across HVAC, lighting interface, pharmaceutical, broadcast production, and facilities
- Authored SoPs and quality charts to standardize design-handoff and commissioning workflows

Interpharm Inc - CAD Engineer, Supervisor

Brookhaven, NY | 2007 - 2008

- Pharmaceutical facility CAD: mechanical, electrical, architectural, details.

TravelCenters of America - Night Team Leader, LAN Support

NJ | 2006 - 2007

- Night shift supervisor (6-8 staff); LAN and POS support; cash and check handling.

F.T. Shelley Electric Co - Commercial Electrician + CAD Engineering

Bethpage, NY | 2005 - 2006

First role in the US after relocating from Poland. Polytechnic academic foundation met field reality: medium-scale commercial electrical projects with hands-on engineering.

- Riser diagrams, electrical drawings, Allen Bradley VFD, panel load balancing, UPS / generator install
- Piping, wire pulling, blueprint reading on active commercial sites

Eurotherm - Quality Engineer

Europe | 2004 - 2005

Origin of the Quality Systems passion that later defined the IVCi SME work and the Purdue Lean Six Sigma Green Belt.

- 5S, Kanban, Kaizen, TQM, JIT, DMAIC, SoP authoring, quality charting.

Early Career (Poland) - Network Infrastructure + LAN Architect

Poland | during academic studies

Designed and deployed the internal LAN for an 8-story commercial building, including internet uplink, QoS configuration, and VLAN segmentation that allowed admin and moderator roles to keep the network operational. The first hands-on application of Polytechnic networking theory in a production setting.

NOTABLE ACCOUNT EXPERIENCE

Financial Services: Fortune-class global investment bank (current EOS account), HSBC, SMBC, Barclays, NatWest, Deutsche Bank, Banco do Brasil, Visa, Mastercard, Citi, Lazard, Moelis, Apollo, Apax, JAB Holding, Collier Capital, Insight Venture Partners, L Catterton, StepStone Group, TA Associates, Investcorp, Bridgepoint, SoftBank, Warburg Pincus, Norges Bank, Pinebridge Investments, AMP Capital, AXA / Equitable, Mutual of America, John Hancock, Fidelity (GSOC, VNOC), Blue Foundry Bank, Provident Bank, Investors Bank, Renaissance Reinsurance, Allied World Services, CFC Underwriting, ICAP, Sompco International, Hiscox, Equilend Holdings, Flow Traders, ION, DRW, DLL

Government / DoD / Military: DoD NAVY SPAWAR, NAVFAC, L3 Communications NAVFAC, NIH / NIAID, US Department of Health and Human Services, Northrop Grumman, federal and military hospitals, Bronx DA, NY District Attorney, City of Newark, Government of Singapore, Verizon Federal

Higher Education: Yale University, Duke University, Rochester Institute of Technology, NYU, Northeastern University, MIT, Stevens Institute, Montclair University, Pace University, Princeton Theological Seminary, University of Louisville

Healthcare / Pharma: CVS Health, AstraZeneca, Becton Dickinson, Merck, Eli Lilly, Johnson & Johnson, Novartis, Celgene, Boston Scientific, Acorda Therapeutics, Pharvaris, Servier Pharmaceuticals, Strides Pharma, Cigna, Blue Cross Blue Shield, Atlantic Health, RWJ Barnabas, Hartford HealthCare, Hallmark Health Systems, MelroseWakefield Healthcare, Hospital of Central Connecticut, Saint Francis HC, St Peters University Hospital, Wellforce, CNMC Children's National, Ludwig Cancer Center, Intercept Pharmaceuticals, EmpiRx Health, Versant Health

Legal: Sullivan & Cromwell, White & Case, Willkie Farr & Gallagher, Cravath, Cadwalader, Mayer Brown, Morrison & Foerster, Kilpatrick Townsend & Stockton, Withers Bergman, Klein Hornig, Fitch Law, Desmarais, Stibbe

Corporate / Brand: United Nations (UNFPA), Colgate-Palmolive (Tech Campus + Corporate), Estee Lauder, Tiffany & Co, Christie's, Sotheby's, Willis Towers Watson, Brookfield, LEGO, Spotify, Booking, MLB, A&E Networks, AudienceView, IAC, Constellation Brands, Coty, Kraft, Bimbo Bakeries, Reckitt, Bakkavor Foods, Glanbia, Moncler USA, Pret a Manger, Hana-CBRE, Maher Terminals, Sonepar, Wesco, UPS, NJ Transit, Verizon, Loews Hotels, Open Society Foundations

Technology / Industrial: Accenture, ASML, Wood Mackenzie, Micro Focus, Diligent, Digital Realty Trust, Rippling, Precisely, Intermedia, Inficon, Medidata Solutions, Streamline Technologies